

THOMAS MILLER **LAW**

Accident, Injury and Disease



A Natural Partner for operators and insurers

TM Law offers the insurance industry a fresh approach to claims, litigation and dispute resolution.

Our clients get the first-class expertise and service they expect from a specialised firm, while our modern structure means you get that expertise without having to pay for the baggage and overheads of traditional providers.

Providing a full range of defence solutions to the insurance sector, TM Law responds to the needs of today's market for quality, flexibility and cost-effectiveness.

TM Law was created by Thomas Miller, a leading innovator in insurance and expert professional services for over 130 years.

- Full service insurance and litigation firm "Big Firm" overheads
- Modern structure and low overheads mean flexibility and cost-effectiveness
- ISO accredited and Queen's Award winners

A natural choice for EL and PL

TM Law's team is built around a strong focus on defendant injury and disease work, with all the supporting expertise needed by operators and insurers in today's sensitive, highly regulated environment.

- Injury experts at all levels
- Commercial approach for smaller claims and Portal matters
- Catastrophic and fatal injury specialists
- Site investigation by solicitors trained in survey and engineering
- Occupational disease experts- asbestos, NIHL, HAVS
- Advice on HSE investigations, notices, prosecutions and fines
- Subrogation and pursuit of third parties
- Costs drafting and negotiation

Integrated services

Because employer and public liability matters can require more than legal expertise alone, TM Law integrates other Thomas Miller services in order to deliver maximum value for the client, in one seamless process.

- Rehabilitation management for control and compliance under 2015 Code
- Surveillance and investigation to detect exaggeration and fraud
- Volume claims service to mitigate minor and below-deductible claims

Fee arrangements - innovative and commercial

TM Law recognises the constant pressure on operators and insurers, to control costs and get the best value from legal spend. The firm's lean, modern structure means we can offer a wide variety of fee options and tailored arrangements, meeting the particular needs of the client's caseload without compromising on quality.

- Fixed, capped and collared fees for pre-litigation and advisory work
- Staged fees for litigation and arbitration
- "Risk sharing" arrangements for recoveries and subrogation
- Retainers and packages for long-term schemes
- Competitive hourly rates for one-off and individual matters

Speaking your language

With its roots firmly in the insurance and risk management sector, TM Law is naturally in tune with the client's perspective, providing the information needed in individual cases and in the bigger claims picture.

- Early case assessments, strategies, case budgets and reserving advice
- Caseload analysis by particular client or claim type
- Cutting-edge case management software
- EQMS system for monitoring quality performance
- Processes audited for ISO, internal and external compliance

Meet the team

TM Law's EL and PL practice team is led by lawyers with decades of experience in injury, disease, regulatory and insurance work, with support from medical practitioners and claims adjusters.



Patrick Bond
Director - Head of Legal

After an active career in the Royal Fleet Auxiliary, Patrick spent several years in the oil & gas industry before training as a solicitor with a major UK litigation firm. He then started a successful claims and casualty management company, handling injury and disease caseloads and working on several high-profile casualties, before joining Thomas Miller in 2007. He is the founding Head of Legal Practice for TM Law and is also an accredited Mediator.



Alan Storey
Senior Solicitor

Alan qualified as a solicitor in 1992, and has specialised in complex injury and occupational disease litigation for over twenty years. Based in Newcastle, Alan leads our occupational disease team as well as providing legal advice on employer, public, travel and motor claims, and general commercial litigation.



Fiona Chapman
Chartered Legal Executive

Fiona is a Chartered legal executive, specialising in injury and occupational disease claims. Based in Newcastle, Fiona handles caseloads for EL and PL insurers, run-off vehicles facing long-tailed legacy liabilities, and commercial operators in the industrial, transport and logistics sectors. Based in Newcastle, Fiona also specialises in cross-border claims, handling matters in Scotland and Northern Ireland at the pre-litigation level.



Howard Quinlivan
Solicitor Advocate

Howard qualified as a Solicitor in 2008 and as a Solicitor Advocate in 2010. Howard is instructed by insurers and commercial operators, specialising in injuries/fatalities and regulatory matters including HSE and MCA prosecutions. This frequently involves attendance at accident and casualty sites, for gathering evidence, dealing with the authorities, and advising on ways to mitigate claims and regulatory fines.



Iain Butterworth
Solicitor & Engineer

Iain qualified as a solicitor in 2003, following a long career at sea which saw him rise to the rank of Chief Engineer. As one of few engineers to move into legal practice, Iain is uniquely placed to guide operators and underwriters on casualties, equipment failures and other technical claims. He has attended several high-profile casualties and acts as an expert witness on technical matters.



Dr Nicholas Wilkes
Medico-Legal & Clinical Negligence

Dr Wilkes studied medicine at London University and spent several years as a hospital doctor before reading law at Newcastle University. Admitted as a solicitor in 1998, he practised for 15 years in the field of clinical negligence at two leading law firms in Newcastle. Dr Wilkes acts as TM Law's medico-legal supervisor, as well as being the firm's clinical negligence lead.



Helen Small, RN
Rehabilitation

A Registered General Nurse, Helen joined Thomas Miller in 2015, after careers in nursing and insurance disability case management. Helen supervises rehabilitation and therapy work referred through TM Law, providing guidance on appropriate treatment pathways, and strategies for prompt return to fitness of injured parties.



Michelle Hornsby
Claims Executive

Michelle worked as a paralegal in an international law firm and a major Anglo-Scottish firm, specialising in occupational illness work for maritime and shipbuilding clients, before joining Thomas Miller in 2014. Michelle now handles all kinds of injury and disease claims for the industrial, commercial and insurance sectors.



Robert Compton
Claims Executive

A Chartered Legal Executive, Robert has over 15 years' experience in Legal 500 law firms and the insurance industry. He has specialised in injury and occupational illness claims and advises on all aspects of employer, public and travel liability.

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